



Arizona @ Your Service

Arizona Board of Pharmacy (SBP): Common Licensing System

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Arizona State Board of Pharmacy (SBP): Common Licensing System

Providing efficiency
to pharmacists and
helping ensure safety
to the public

Demand, not staffing, growing with the population

The Arizona Board of Pharmacy must ensure that pharmacists comply with state regulations designed to help deliver quality and safety within this vital profession. That requires

a regulated licensing process that is efficient and effective without being too costly or overly complex. But, like most state agencies, staffing to manage these requirements has not grown commensurate with the population.



Automating to bridge the growing gap

To meet this demand, the Board of Pharmacy turned to GITA and the Arizona Portal team asking that they examine the possibility of revising an application developed to meet similar needs of another agency, to meet SBP's own exacting requirements. Careful investigation determined that the Common Licensing System (CLS), with appropriate customization, could work effectively for SBP.

The results

Without starting from scratch and incurring inordinate costs, SBP has deployed CLS to meet its regulatory needs and those of the state's 23,000 licensed pharmacists. And because they were able to adapt an existing, proven solution, their approach was delivered far more quickly than would normally have been the case.

Some additional details

This approach is delivering substantial benefits. It is helping the Board contribute to consistency among many state agencies; bring its own solution on-line faster and more economically than the norm; save time and effort for both individual pharmacists and for the Arizona Board of Pharmacy itself; deploy its staff to help its clients with essential personal services. And ultimately, it's enabling pharmacists to devote more time to their customers and less to regulatory matters.

Customer Survey comments

"Much easier than driving into Phoenix: One way mileage for me is 55 miles."

We're glad we could help, working hand in hand with:

- Arizona Department of Transportation
Motor Vehicle Division
- Arizona Government Information
Technology Agency
- Administrative Office of the Courts
- Arizona Department of Economic Security
- Arizona Department of Environmental Quality
- Arizona Government University
- Governor's Office of Highway Safety
- Arizona Department of Insurance
- Arizona State Board of Naturopaths
- Arizona State Board of Pharmacy
- Arizona State Board of Physical Therapy
- Arizona Department of Public Safety
- Arizona Department of Real Estate
- Arizona Registrar of Contractors
- Arizona Schools for the Deaf and Blind
- Arizona Board of Technical Registration
- Arizona Department of Weights and Measures
- and many more

